

**GOVERNMENT OF ANDHRA PRADESH**  
**ABSTRACT**

Public Services – Treasuries and Accounts Department – CITIZEN CHARTER – Revised – Orders – Issued.

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**FINANCE (ADMN.I) DEPARTMENT**

**G.O.RT.No. 1982**

**Dated: 27-07-2020.**

**Read the following:-**

1. G.O. Rt. No.2275, Finance (Admn.I) Department, Dt.23.04.2008.
2. DTA e-File No: FIN02-18069/30/2020-H SEC-DTA Computer No: 1173648).

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**O R D E R:**

The Government of Andhra Pradesh have taken up I.T initiatives and implemented Comprehensive Financial Management System w.e.f., 01-04-2018 which facilitated the DDOs to furnish bills online without following the time table for presentation of bills round the clock and relieved the treasury department from activities of Budget authorization, Banking transactions and other facilities.

2. While implementation of the programme, a circular Memo was issued exempting the due dates for presentation of bills by the DDOs with a time frame fixed vide GO. Ms. No. 62, Finance (Cash and Debt Management) Department Dt. 16-04-2016 till the new system of CFMS Phase-I is streamlined.

3. The Government have taken a decision to reinforce the time schedule for presentation of bills by the DDOs and to revise the existing citizen charter issued vide ref 1st read above in the wake of successful implementation of CFMS Phase – I and also pilot introduction of CFMS Phase – II.

4. Government, after careful examination of the matter, hereby decide to revise the Citizen Charter in Treasuries and Accounts Department as follows:

Sl. No.	Nature of Work	Existing	Revised
1	Regular Salary bills	Schedule time	Schedule time
2	Supplementary bills	5 days	5 days
3	Loans and Advances	5 days	5 days
4	TA/TTA/FTA/LTC etc	5 days	4 days
5	Contingent bills	5 days	5 days
6	GPF Advances	3 days	3 days
7	Other bills	5 days	5 days
8	Forwarding of GPF authorization	3 days	2 days
9	Forwarding of transfer of PPOs	3 days	3 days
10	Refund bills	7 days	5 days
11	Adjustment bills of DA to GPF	7 days	5 days
12	Verification of missing credits GPF/ Class IV/CPS	7 days	5 days
13	Uploading of CPS	-	5 days

(P.T.O.)

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5. The Director of Treasuries and Accounts, AP., Ibrahimpatnam shall take further necessary action in the matter.

6. This order is available online and can be accessed at <https://goir.ap.gov.in>

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRAPRADESH)

**SHAMSHER SINGH RAWAT  
PRINCIPAL SECRETARY TO GOVERNMENT**

To  
The Director of Treasuries & Accounts, A.P, Ibrahimpatnam.  
Copy to  
SF/SC's (1180830)

**//FORWARDED :: BY ORDER//**

**SECTION OFFICER**